



Q4

The school has decided to use off-the-shelf software.

(i) State **two** advantages of off-the-shelf software.

- 1 .....
- .....
- 2 .....
- ..... [2]

Q5

(ii) State **two disadvantages** of off-the-shelf software.

- 1 .....
- .....
- 2 .....
- ..... [2]

Q6

Mina's computer has 4 GB of RAM.

Mina upgrades the computer to 6 GB of RAM.

Explain how this upgrade will affect the performance of the computer.

- .....
- .....
- .....
- ..... [2]